

NYLPI

New York Lawyers For the Public Interest, Inc.
151 West 30th Street, 11th Floor
New York, NY 10001-4007
Tel 212-244-4664 Fax 212-244-4570
TDD 212-244-3692 Email info@nylpi.org
Website www.nylpi.org



**THE NEW YORK IMMIGRATION
COALITION**
137-139 West 25th Street, 12th Floor
New York, NY 10001
Tel: (212) 627-2227 Fax: (212) 627-9314
www.thenyic.org

KNOW YOUR RIGHTS!
Under NY State's New Hospital Language Assistance Regulations

New York State recently adopted new rules that improve the services available in hospitals for patients who do not speak English. If any of the following have happened to you or anyone you know, it might be a violation of the new rules!

If any of the following have happened to you, please contact the **New York Lawyers for the Public Interest** at **212-244-4664** and ask for **Nisha Agarwal**:

- ◆ **You were told that the hospital could not assist you in your language.**
- ◆ You **were not asked which language you prefer speaking** during your first visit to the hospital.
- ◆ You were **not given information** telling you how to get FREE language assistance services at the hospital you visited.
- ◆ You **did not see signs** about free language assistance services in the hospital.
- ◆ You were **asked to bring your own interpreter** to the hospital.
- ◆ The hospital **asked a family member or stranger** to be your interpreter.
- ◆ Someone **under the age of 16** was asked to be your interpreter.
- ◆ You **waited a long time to see a doctor** because you asked for an interpreter.
- ◆ The **interpreter you received did not speak your language well enough** to translate medical information.
- ◆ **You signed papers you did not understand** because the papers were not translated into your language.

Hospitals are not allowed to discriminate based on language, race, or immigration status. Hospitals DO NOT share information with immigration agents.