



FOR IMMEDIATE RELEASE

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HIGH TECH PRIMARY CARE

New York, New York. The Institute for Urban Family Health announces that its primary care technology initiative, started one year ago, is up and on-line. This initiative brings state-of-the-art electronic medical records to a network of twelve health centers in New York City, including six that are federally funded and care for people from primarily low-income neighborhoods.

Dr. Neil Calman, President and CEO of the Institute for Urban Family Health, stated: "I believe this is the first electronic medical records system to be installed in a primary care network serving such high-need communities. Technology not only improves the quality of the medical care we provide, but also improves the quality of doctor/patient communication. Freed from the clutter of paper and the limitations of our own ability to process an infinite amount of information, we will be able to focus on the caring that has become our trademark. Patients will benefit by gaining quick access to information about their condition and their care that we can print directly from the system and discuss with them at their visit."

Through the new system, summaries, including medical recommendations and current medications will be printed for each patient at each visit. Yvonne Eisner, Vice President for Clinical Services, added, "Our ability to track problems, recall patients in need of follow-up, and engage patients in their own treatment is now on the cutting edge of primary care. In addition, the enhanced administrative systems have reduced the time needed to schedule appointments, register new patients and track lab reports and referrals before each visit."

Federal Grants of over \$2 million from the Community Access Program and the Office for the Advancement of Telehealth supplied much of the capital and human resources necessary for this technological initiative. Software for the system was developed by Epic Systems Corp. The TriZetto Group, Inc., using an ASP model, provide installation, training and hosting of this fully integrated program.

The Institute for Urban Family Health, Inc, a not-for-profit organization founded in 1985, operates health centers in New York City and trains health professionals to work with urban populations.